

ORDER NUMBER

MALABABA

FECHA DE PEDIDO

PURCHASER NUMBER

DELIVERY ADRESS

EXCHANGE OR RETURN	REFERENCE NUMBER	QUANTITY	REASON

REASON

- | | | | |
|---------------------------|--------------------------|----------------------|--------------------------------------|
| 1. Wrong item sent | 4. Different from photo | 7. Item is too large | 10. Other reason
(please specify) |
| 2. Faulty item | 5. Poor delivery service | 8. Item is too small | |
| 3. I do not like the item | 6. Wrong size | 9. Wrong colour | |

EXCHANGES

In Peninsular Spain, the first exchange is free. In case there are any further changes, delivery costs will be assumed by the client. In order to help you with further exchanges, we offer the option of managing your exchange at a cost of 5€ which will have to be paid via bank transfer

RETURNS

You can return your order within 14 days from the delivery date. The refund will be made in the same way the item was paid for. The return costs will be assumed by the client.

SHIPPING ADDRESS

MALABABA, Serrano Street, number 8 (28001) Madrid, Spain.

MORE INFO

Contact our costumer service team: web@malababa.com / +34 911 123 535